

Electronic Acknowledgement Receipt

EFS ID:	3450805
Application Number:	10743971
International Application Number:	
Confirmation Number:	9354
Title of Invention:	DIRECTING CONTACTS BETWEEN AN END USER AND A CONTACT CENTER AGENT
First Named Inventor/Applicant Name:	Patrick Hession
Customer Number:	23644
Filer:	William M. Lee/debbie espinosa
Filer Authorized By:	William M. Lee
Attorney Docket Number:	920476-95350
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Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 1740
RAM confirmation Number	14374
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Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Issue Fee Payment (PTO-85B)	95350issuefee.pdf	45270	no	1
			59f5e6db6c47b4d1c3bf7b5e296a637a06a0512		

Warnings:**Information:**

2	Fee Worksheet (PTO-06)	fee-info.pdf	8312	no	2
			dbf5f9653c1b78c1c8bb008876e0c46ce83be9		

Warnings:**Information:****Total Files Size (in bytes):**

53582

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.